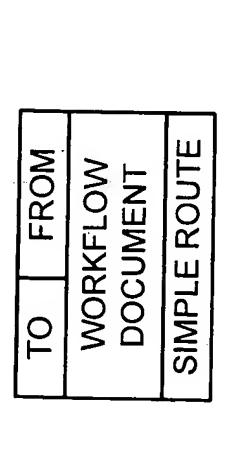
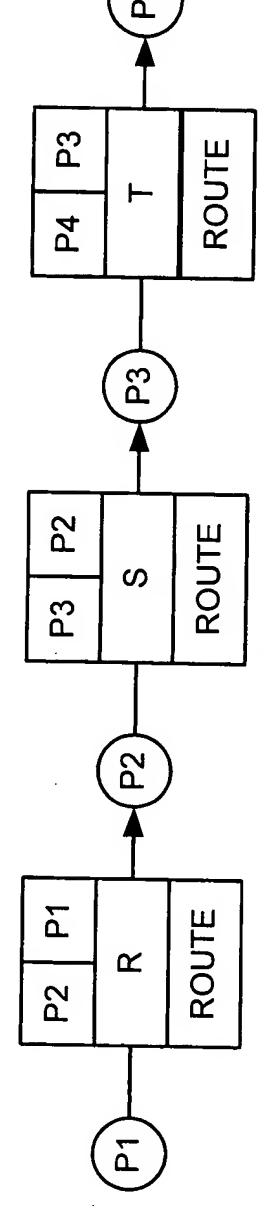


DATABASE WORKFLOW

FIGURE 1A (Prior Art)







ELECTRONIC MAIL WORKFLOW

FIGURE 1B (Prior Art)